



सत्यमेव जयते

DIRECTORATE OF INCOME TAX (SYSTEMS)
ARA Centre, Ground Floor, E-2, Jhandewalan Extension,
New Delhi-110055

F.No. ADG(S)-3/ITO(S)-3/RTI/2020-21/

Name & Address of the Applicant	:	Manu Katare, J 607, Ace City, Greater Noida West, Gautam
Section /Act under which order passed	:	Section 7 of the RTI Act, 2005
Date of applications received in the O/o CPIO	:	22/06/2021
Date of Order	:	19/07/2021

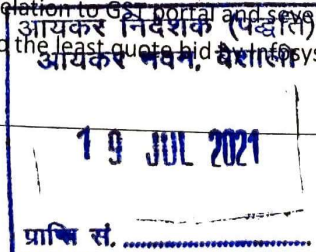
Order under Section 7(1) of the Right to Information Act 2005

An application under RTI Act 2005 was submitted by Manu Katare, J 607, Ace City, Greater Noida West, Gautam Buddha Nagar, Pin: 201306, which was received online in this office on 22/06/2021. This application was submitted by Manu Katare. The applicant desires for providing information as per RTI application dated 22/06/2021.

2. The applicant desired information as under:-

3.

Q.1	Why has the earlier e-filing portal not run parallelly along with the new portal till all the bugs are resolved and the functionality would have started to run properly?
Ans.	The information asked does not constitute "information" under Sec 2(f) of RTI Act, 2005.
Q.2	What is the cost of development of the e-filing portal 2.0 and how many vendors have filed their expression of interest for development of the portal along with their quote of development?
Ans.	The vendor for the Integrated E-filing and CPC2.0 project was selected through an open tender based on the L1 criteria. The tender was published on Central Public Procurement Portal (CPPP) with details available in public domain. After detailed examination by Project Consultants, technical evaluation by the Technical Evaluation Committee and subsequent opening of qualified commercial bids, M/s Infosys Ltd was selected as the Managed Services Provider (MSP) for the implementation of the project on the lowest cost basis (L-1). Total expenditure sanction for the project as approved by Union Cabinet is Rs. 4,241.97 Cr for a total period of 8.5 years including payout to the Managed Service Provider (MSP), GST, rent, postage and project management cost.
Q.3	Why was the contract for development of e-filing portal 2.0 allotted to "Infosys" knowing the fact that there has been a huge dissatisfaction earlier with them in relation to GST portal and several issues pertaining to GST are still pending with them? Was it due to the least quote bid by Infosys or due to some other reason?



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Ans.	The Integrated E-filing and Project cost simplification through an open tender based on the L1 criteria. The tender was published on Central Public Procurement Portal (CPPP) and after detailed examination by Project Consultants, technical evaluation by the Technical Evaluation Committee and subsequent opening of qualified commercial bids, M/s Infosys Ltd was selected as the Managed Services Provider (MSP) for the implementation of the project on the lowest cost basis (L-1).
Q.4	What is the turnaround time (i.e. the time to fix an error) given to Infosys (Developer) for correction of bugs that are being noticed over a period of time?
Ans.	The turnaround time depends on the complexity of the issue at hand. All issues including those highlighted by taxpayers/CAs are being resolved in a time bound manner.
Q.5	When can we expect the portal fully functional with all the functionality working as before?
Ans.	All issues including those highlighted by taxpayers/CAs are being resolved in a time bound manner and portal is expected to be fully functional at the earliest.

4. If the applicant feels aggrieved by the above order, he may file an appeal within 30 days of receipt of this order before the Appellate Authority being the Addl. Director of Income Tax(S) - 3(3), ARA Centre, Ground Floor, E-2, Jhandewalan Extension, New Delhi – 110055.

(Deependra Kumar)
ITO(S)-3 & CPIO
(CPC & e-Filing) for
ADG(S)-3, New Delhi

Copy to:

Manu Katare, J 607, Ace City, Greater Noida West, Gautam Buddha Nagar, Pin: 201306

ITO(S)-3 & CPIO
(CPC & e-Filing) for
ADG(S)-3, New Delhi

O/c

