



THE INSTITUTE OF Company Secretaries of India

भारतीय कम्पनी सचिव संस्थान

IN PURSUIT OF PROFESSIONAL EXCELLENCE

Statutory body under an Act of Parliament

(Under the jurisdiction of Ministry of Corporate Affairs)

CL: MCA: 2023

August 24, 2023

Shri Manoj Govil, IAS
Secretary
Ministry of Corporate Affairs
Government of India
Shastri Bhawan
New Delhi -110001

Ministry of Corporate Affairs

Dy. No. 1934 /R & I/MCA

Date 25/8/2023

Subject: Pending issues of stakeholders on MCA-21 V3 Portal as solicited upon by the Ministry

Dear Sir,

Greetings from the Institute of Company Secretaries of India !

At the outset, the Institute of Company Secretaries of India, on behalf of all the professionals and stakeholders, extends its gratitude towards the Ministry of Corporate Affairs, and all its officers for their forthcoming approach in resolving the issues and challenges being faced during the course of the transition from MCA-21 V2 to Version 3 of the portal.

The Institute, on solicitation by the Ministry, had shared the concerns and challenges encountered by the professionals in the course of filing forms on the MCA 21 V3 portal. We place on record our gratefulness for considering our representations favourably and making dedicated attempts to resolve the said issues.

Furthermore, upon resolution, as advised by the Ministry, a final status check has been conducted to enlist out the unresolved issues. The list of the same is attached herewith for their appropriate resolution.

We thank you for your continued support and hope that our combined efforts shall smoothen the transition to the new version.

Thanking You,

Yours faithfully,

(CS Manish Gupta)

President

The Institute of Company Secretaries of India

Vision

"To be a global leader in promoting good corporate governance"

Motto

सत्यं वद। धर्मं चर। इष्टकारेणैव तत्परिणामोऽपेक्षितः।

Mission

"To develop high calibre professionals facilitating good corporate governance"

S. No.	Concerns	Resolved or Not	Ticket No & Mobile number (1)	Ticket No & Mobile number (2)
1	Master Data is not reflecting correct details after incorporation, allotment, amalgamation, demerger, appointment, cessation, etc. i.e. after the approval of Spice Forms, Form MGT-14, Form SH-7, Form PAS-3, Form DIR-12, Form FC-2, Form INC-22, Form INC-28, Form 3 LLP, Form 4 LLP and Form 15 LLP.	Not Resolved Company has filed DIR-12 for change of designation of Director and the signatory tab shows past and present (both) designation	FO_202308101049122 90923 32000 /90809 29003	FO_202308101048391
2	There are numerous Membership Numbers / CINs / PANs / DINs which are not associated with the Companies / LLPs at the time of pre-filing of various forms resulting in delay of filing e-forms within the due date.	Not Resolved	FO_202307191004397, no mobile	FO_202308031033650, no mobile
3	DSC is being validated in some forms while at the same time it is not being validated in another forms and shows error "DSC Verification Failed".	Not Resolved DSC is associated with the Business user however the system alerts DSC Verification failed	FO_20230619915417, no mobile	FO_202308011029360, no mobile
4	Challans are not getting paid in most of the cases and if paid, the receipts are not getting generated.	Not Resolved	FO_202308101049277, 9594994377	FO_202308101048828, 9833884541
5	V2 migrated forms and sometimes even V3 forms are not visible at ROC / RD offices for processing the same. They are pending for approval since past few months.	Not Resolved	FO_202307201005359, 9326769208	
6	Many of the pre-filled fields show "Blank" which does not allow to further process for forms.	Not Resolved	FO_20230706975321, 8069110026	FO_202308011029957, 9702122860
7	In certain cases of shifting of registered office from one state to another and in cases of conversion, master data of existing entity should be updated but multiple master data of same company are getting generated due to technical glitches which would create very big problem.	Not Resolved	FO_202308051039907, 09818496537	FO_20230703963708, 8000737308
8	For more than two weeks, View Public document is not working at all. New Financial Year started and auditors are not able to access this facility and verify the details provided by the company. Hence, they are not able to prepare their report.	Resolved However the forms filed on MCA21 V3 Portal do not get reflected on View Public Documents Section		

9	Till date, users are not able to download the Name Approval Letter / Name Extension Letter / Certificate of Incorporation from their login. This facility is still not working on V3 portal. Attachments are getting downloaded instead of Certificates / Letters.	Not Resolved	FO_202308071041100, 9646429004	FO_202307311028127 , 9638144630
10	Name extension button is disabled before 24 hours of actual time. And in some cases after paying for extension also the name extension is not made	Not Resolved	FO_202308141053915 98700 93487	
11	When the Form is downloaded, some of the filled details are found missing.	Not Resolved	FO_202307291024718,989 9021740	FO_202307281021417 , 9167554113
12	The Stakeholders are not able to download and submit forms and if the forms are downloaded, the zip file says that the pdf is corrupt.	Not Resolved	FO_20230614902538, no mobile	
13	OTPs are not getting generated for directors having nationality out of India. Foreign directors mobile OTP and mail OTP is not going – both during KYC and Login creations	Not Resolved	FO_202307281021759, 9822206920	FO_20221123262838, 8128396146
14	STP Forms are not getting registered. It shows pending with ROC / RD offices. They are stuck since long.	Resolved		
15	Users are not able to update their mobile number and email id. DIR-3 KYC can be filed only once in a year. Even in Form DIR-6, there is no option to change or update mobile number and email id.	Not Resolved	FO_202308041037453, 9910310290	
16	While downloading files from my application, irrelevant forms are getting downloaded instead of relevant forms/ details	Not Resolved Form not related to users get downloaded with all the confidential attachments for instance DIR 12 gets downloaded with all the personal details of	FO_20230703963720, 9075070081	
17	When we are working on a form, suddenly SRN get vanished from my application and non-relevant forms comes in my application	Not Resolved	FO_202307261018693 89286 54353	FO_202307311026874 89286 54353
18	In DIR 3 KYC form, Pan verification is not happening for the past one week	Resolved		
19	Even after receiving DIN Allotment Letter from the authority, it is showing error "Enter a valid DIN" while pre-filling in Company and LLP e-forms.	Not Resolved	FO_20230630956239 '+91-0731-4263654 +91-98261-14533	
20	"Forms pending under re-submission" are getting cancelled. Stakeholders are not able to re-submit Company and LLP e-forms.	Not Resolved Due to technical malfunctions user is not able re-submit the forms within due time period	FO_202308041036268, 9990303490	FO_202308041036432 , 8976649434

21	Stakeholders have made payment including stamp duty twice / thrice which is yet to be refunded to them.	Not Resolved	FO_202308011030061, 9867007543	FO_202308011030134
22	Form STK-2 is recently migrated from V2 to V3. Forms are getting rejected without giving any opportunity of re-submission.	Not Resolved	FO_202307221010955, 9304277449/8603586506	FO_202308041037574
23	On filing of Form PAS-3 Authorized Capital is getting increased instead of Paid-Up Capital.	Resolved		73738-54-000
24	Declaration is required to be submitted by the Auditor in Form DPT-3, still the form for submitting the declaration is disabled for: “Particulars of transactions by a company not considered as deposit as per rule 2(1)(c) of the Companies (Acceptance of Deposits) Rules, 2014” and “Onetime Return for disclosure of details of outstanding money or loan received by a company but not considered as deposits as per rule 2(1)(c) of the Companies (Acceptance of Deposits) Rules, 2014”.	Resolved		
25	In many cases, Form DPT 3 not getting downloaded	Resolved		
26	While submitting DPT 3, we are unable to fill resolution date and number and also auditor signature.	Resolved		
27	License Number of Section-8 Companies incorporated under V1 portal is not getting pre-filled in Form INC-18 as in V2 and V3 portal, there is a limit of 6-Digit License Number. Users are unable to convert their company into other kind of company.	Resolved		
28	In case a person is already a KMP in a Company and wants to become a director, then after approval of Form DIR-12, the designation of KMP is getting removed and only the latest designation appears in the Master Data and vice versa.	Resolved		
29	In case Spice+ Part B is required to be edited, all other linked forms get disappear and need to fill again which is time consuming.	Not Resolved	FO_202308041036432, 8976649434	FO_202307311026874
30	While submitting Form part B (incorporation form) with an applicant who does not hold DIN, it shows error as the respective PAN entered already exist against pending SRN..... Whereas no application has been filed.	Resolved		9869036781
31	Log out is not happening. We are doing Shift + log out many times to log out	Resolved		
32	Users are not able to fill Form INC-28 and Form 22 LLP for an order passed by NCLT. PANs of Insolvency Professionals are not getting validated. Insolvency Professionals are not able to file Form INC-28 and Form 22 LLP.	Not Resolved	FO_202308031036080, 94150 05108, 7905798954	

33	Form FILLIP i.e. Incorporation of LLP does not accept PIN Code of more or less than 6 digits. It is creating problem for filling details for Foreign Nationals.	Resolved		
34	Flip Form 9 is not prefilling the PAN	Resolved		
35	Due to delayed approval of Form MGT-14, users are facing issue in filing of other linked forms which depends on the Approval of Form MGT-14 like Form INC-27, Form INC-24, which amounts to violation of various provisions of the Companies Act, 2013.	Not Resolved	FO_20230710983369, no mobile number	
36	Even if the SRN of Form MGT-14 is approved, error occurs "Enter a valid SRN" at the time of submission of Form INC-24.	Not Resolved	FO_202307241012373, no mobile	FO_20230710983600, 9821005918 / 7021577294
37	In many cases, Form MGT 14 not getting downloaded only e-AoA is getting downloaded	Not Resolved	FO_202308031034526, 9448384064	FO_202307261018701, 9867007543
38	There is no option in the form to fill AOA other than model AOA.	Resolved		
39	Site is not working properly from 10 AM to 6 PM; if we need to file any Form need to do it either at late night or early morning only.	Not Resolved	No ticket number for this issue	No ticket number for this issue
40	Users are not able to register the DSC and the following error occurs: - On clicking the associate DSC radio button, the screen freezes and associate DSC Radio button gets disabled. "DSC that you are trying to register is already in the system" even if no DSC is registered in their name.	Not Resolved	FO_202307281022670, 9010633303	
41	Despite all the details being as per PAN and DIN, the users are getting the error of "Personal Details mismatch".	Not Resolved	FO_202307271021138, 9886985108	FO_202307281023262, 9820850242
42	User facing following issue in FORM 11 and INC 22 1) Date of year end for which it is being filed is outlined red. 2) The excel file with details of Partner is showing incorrect data. Error occurred as the date entered cannot be less than the date of incorporation of the Company. kindly enter a valid date	Not Resolved	FO_202308091046134, no mobile number	FO_20230704965157, 8130488555
43	In Form DIR 6 user while saving and submitting the form, screen getting frozen	Not Resolved Issue arises at time of submission of such form	FO_202307211009352, 8446903311	FO_202307191004128, 8446903311

[illegible]